



Knoxville Pediatric Associates, P.C.

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Patricia J. Adham, MBA, FACMPE
 Chief Executive Officer

Dear Parents,

The physicians, nurse practitioners, and employees at the Clinch Avenue and Cross Park locations of Knoxville Pediatric Associates would like to thank you for your confidence in us by allowing us to participate in the care of your family. We take great pleasure in watching your child(ren) grow and we appreciate the opportunity to be part of your family's life from the time of your newborn's birth until your child is 21 years old.

We have recently expanded our office hours and completed a parking lot renovation at our Clinch Avenue location and would like to make you aware of these changes. It is important to us that you are aware of our availability so that we can provide the highest level of care possible at times that are convenient for you. We feel strongly that the increasing use of retail clinics and tele-medicine clinics are not the best options for your family. Such clinics do not have access to your child's detailed medical record, including your child's past medical history and drug allergies, and they do not know your child as we do. Oftentimes those clinics are staffed by providers whose training is adult-focused, with little training in the care of children. All physicians at KPA are board certified by the American Board of Pediatrics, are fellows of the American Academy of Pediatrics, and have had extensive training in pediatric care.

We are very excited about the renovation of the Clinch Avenue parking lot. The result is increased parking for our patients as well as improved access to both the front and side lots. We realize that the Cumberland Avenue construction was difficult for patients who usually come to Clinch due to heavy traffic and many detours, but that construction is complete and it looks beautiful. We welcome you to visit the Clinch Avenue location to see the changes to our parking lot and to the Cumberland Avenue area first hand - we think you will be as pleased and excited as we are.

Please visit us on our website at www.knoxpediatrics.com and follow us on Facebook, Twitter and Instagram #weloveourpakids.

The physicians and nurse practitioners at the Clinch Avenue and Cross Park locations of KPA are available 24 hours a day by phone and our offices are open seven days a week:

- Our regular hours at both Cross Park and Clinch Avenue are Monday through Friday from 7:30 am to 5:00 pm for scheduled appointments.
- Our Clinch Avenue and Cross Park locations offer an early morning walk-in clinic Monday through Friday from 7:30 am to 8:30 am; no appointment is necessary.
- Our Cross Park location offers evening hours from 5:00 pm to 8:00 pm for scheduled appointments.
- Our Cross Park location is open on Saturdays from 8:00 am to 12:00 noon for scheduled appointments.
- Our Clinch Avenue office is open on Sundays for urgent scheduled appointments. Please call for Sunday appointments beginning at 7:30 am.
- We offer availability by telephone 24 hours a day, seven days a week, by calling our office. The phone number for the Clinch Avenue location is (865) 525-0228 and the phone number for the Cross Park location is (865) 690-1161.

All of our Clinch Avenue and Cross Park patients are welcome at either location.

We look forward to our continued relationship with you and your family and we appreciate your loyalty.

Sincerely,
 Clinch Avenue and Cross Park Physicians and Nurse Practitioners of KPA

Handwritten signatures of KPA staff members, including Ronald L. Rimer, William F. Terry, Barbara J. Summers, K. Holloway, D. Solomon, K.F. Brandt, Amanda R. Perry, C.P.N.P., and Benjamin Batchelor.

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